**Jigme Yeshey**

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**EDUCATION**

**Griffith University March 2022 – Present**

*Bachelor of Information Technology, Major in Software Development Nathan, QLD*

* The Griffith Award for Academic Excellence 2022 (top 5% of students at Griffith University)
* The Griffith Award for Academic Excellence 2023 (top 5% of students at Griffith University)
* **Current GPA: 6.63**

**PROJECTS**

**GitHub Profile:** [View My Projects](https://github.com/TheJigmeYeshey/My-Projects)

1. **Fake Store (**JavaScript, Node.js, Expo**)**

* **Description:** Developed a mock e-commerce platform. Key features include stack navigation, redux data management, and cart management.

1. **University Platform (**Laravel, JavaScript, HTML, SQLite)

* **Description:** Developed a mock platform using Laravel that handles multiple user types. It enables students to apply for projects while allowing tutors to assign students to specific projects.

1. **Meow Invasion/Media** (HTML, CSS, p5.play)

* **Description:** Created an interactive game inspired by a pixelated vertically scrolling shooter game.

**WORK EXPERIENCE**

**Evolution Apartments February 2023 – Present**

*Receptionist Brisbane City, QLD*

* **Greeted and assisted guests:** Provided exceptional customer service to residents and visitors.
  + **Key Result:** Maintained a 95% satisfaction rating from website feedback surveys.
* **Managed front desk operations:** Handled administrative tasks including answering phone calls, managing reservations, and processing check-ins and check-outs.
  + **Key Result:** Successfully coordinated over 500 guest check-ins/check-outs per month.
* **Handled inquiries and complaints:** Efficiently addressed and resolved guest concerns to ensure a positive guest experience.
  + **Key Result:** Improved guest satisfaction scores by effectively resolving issues.

**Izakaya Publico July 2022 – April 2023**

*Bartender Brisbane City, QLD*

* Preparing cocktails as per customer’s order.
* Taking customer’s orders and entering them in the UI.
* Suggesting wines and spirits to customers.
* Maintaining cleanliness by regularly scrubbing and organising the bar.

**CERTIFICATIONS, SKILLS & INTERESTS**

* **Skills:** JavaScript, Python, Node.js, Mobile Application Development, Web Development, HTML, SQLite, Receptionist Duties, Bartending, Waiting Tables
* **Interests:** Gaming, Philosophy and Ethics, and Film Analysis

**REFEREES**

**Name:** Shakira Marurai

**Position:** Manager

**Company:** Evolution Apartments

**Phone:** +61 404 802 723

**Email:** [fom@evolutionapartments.com.au](mailto:fom@evolutionapartments.com.au)

**Name:** Amy Ingram

**Position:** Team Leader

**Company:** Evolution Apartments

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